



## CANCELLATION / NO SHOW POLICY

Thank you for choosing Valley Pain Consultants as your Health Care Provider. We appreciate your trust and are committed to providing you with the best medical care available.

We value you as a patient and place special interest on individual treatments for all of our patients, and try to allot the appropriate time for each appointment. We realize that circumstances may occur beyond your control that may not allow you to provide a 24 hour cancellation. Failure of a patient to cancel their appointment without a 24-hour notice is considered a “No Show” for purposes of this policy.

Good medical care and a positive physician-patient relationship are dependent upon consistent consultation and treatment. This cannot be accomplished with frequent missed appointments.

We thank you for working with us to ensure serves are provided to you in the best possible manner.

(You will be provided a copy of the policy below when you are next in the office and will be asked to sign your acknowledgement of the policy.)

**POLICY** - The first “No Show” occurrence will be noted in the electronic medical record (EMR) and the patient will be rescheduled at a date mutually agreed upon. Based on the situations or circumstances, you may or may not be charged a cancellation fee.

The second “No Show” will result in one of the following fees assessed to the patient’s account and collected at the next visit. It will be up to the physician as to whether the patient will be dismissed from the practice.

The following fees will be assessed based on the appointment type:

Office Visits--\$25.00

Procedures--\$50.00

Radio Frequency/Spinal Cord Stimulator/Intrathecal Pump --\$100.00



**VALLEY**  
PAIN CONSULTANTS

I acknowledge that in order to secure a positive physician-patient relationship, it is important that I make every effort to attend my scheduled appointments. Additionally, I am aware that I may be charged a fee for a missed office or procedure appointment or may receive a letter of discharge from Valley Pain Consultants.

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Signature

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Date